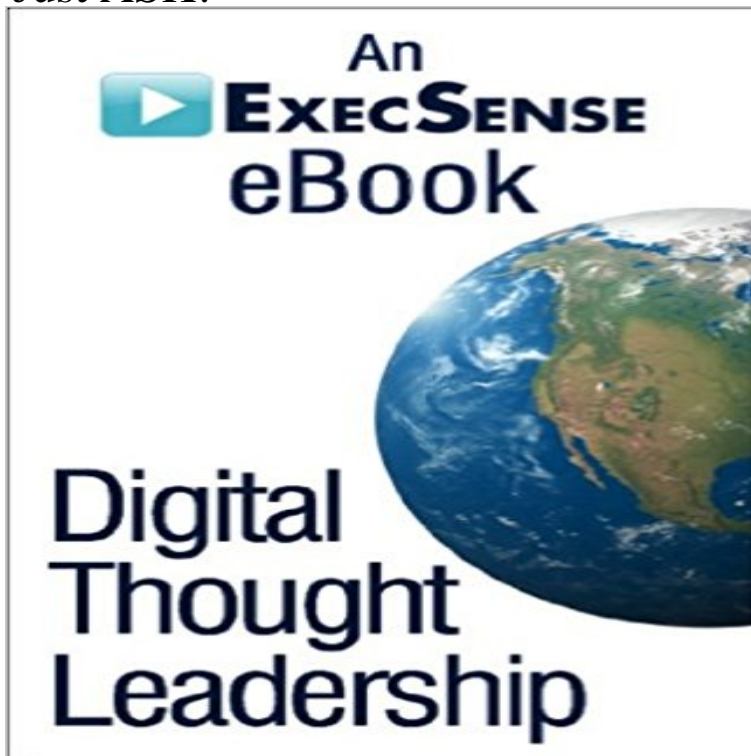


## Just ASK!



About the eBook Many finance departments are like quiet libraries with the only noise coming from the tapping on a calculator or data entry on a computer. The challenge with this type of environment is that the staff typically refrains from talking and often times, people do not feel comfortable asking questions. That's a huge problem especially in casino accounting. Things are changing on a regular basis, and our audits have to adapt regularly to those changes, while still following all policies and compliancy procedures. Our auditors, staff accountants, and supervisors in the finance department need to recognize change and question it. As management, we have to encourage those questions. These questions can help us identify a problem or a procedure that might need to be changed. In my many years of experience, these questions occasionally help in catching improprieties or theft. That might seem like a stretch because there are very normal day-to-day questions that come up, too, but a casino is heavily dependent on cash. We have to ensure that procedures are in place to minimize every opportunity that exists for theft. Our job is to detect it as soon as possible. With technology advancing at full throttle, we need to understand the new capabilities that can assist us in creating the tools necessary for all managers to be able to not only manage better, but to better detect errors and, yes, even theft. I also have found that the finance team members who ask questions regularly are the ones learning the most. They are the ones who have a desire to understand how all the pieces fit together, and when they ask questions, they get exposed to areas that are typically outside their normal day to day responsibilities. These team members are valuable to the company and are better prepared for a promotion when a position comes open. Allowing your audit staff to be trained in all audits not only allows them to feel like you are investing in them but they

will also benefit from seeing how other pieces of the accounting puzzle fit together. Auditors enjoy doing audits for all the restaurants and bars, but shifting them to a more complex gaming audit is exciting for them as they see a different part of the organization. They have a better understanding of yet another piece of the puzzle. Additionally, the regulatory compliance procedures affect more of the gaming audit, and this exposure is definitely a win-win for all. I encourage everyone on my team to ASK questions just ask. It can't hurt, and it typically helps more than you imagine. I'm not sure who coined the phrase, the only stupid question is the one never asked, but this should be the motto for all finance departments.

About the Author: Shauna Anton, Chief Financial Officer, Pala Casino Spa Resort  
Shauna Anton joined Pala Casino Spa Resort in 2004 and is responsible for every aspect of accounting, compliance, financial reporting, cash management, banking, and the cage operations for the property. In 2012 she assumed additional operational responsibilities overseeing the AAA four-diamond rated Hotel and Spa operations as well as oversight of the Purchasing department. Shauna brings 22 years of experience in financial management positions, including chief financial officer, director of finance, and controller for several hotel/casinos in Las Vegas, Nevada as well as Palm Springs, California. Prior to that Anton spent two years in public accounting with Deloitte and Touche in their Las Vegas office specializing in auditing for the gaming industry. Shauna holds a bachelor's degree in accounting and a master's degree in Professional Accountancy from Weber State University in Ogden, Utah and is a Certified Public Accountant. She has been married for 22 years, and she and her husband, Scott, have four children, ages 11, 15, 17, and 19. Anton also stays actively involved in her church organization.

**Just Ask Yuli, List1 LINE WEBTOON** Just Ask is an innovative project, currently running in Northern Ireland, which aims to improve the sexual health of people with learning disabilities by enabling **JustAsk - Android Apps on Google Play** Just ASK is located in the 3rd floor lounge of University Square and in 318 Commons near the booth seating just outside of the faculty offices. Review the most **Just Ask Us: Home** Just ASK is located in the 3rd floor lounge of University Square and in 318 Commons near the booth seating just outside of the faculty the **just ask by weird inside Free Listening on SoundCloud** ASK is a full-service IT products and IT services provider, combining personalized With our free consultation, its easier than ever to get started. Just ASK. **ASK Public Health University of Minnesota Rochester** Just ASK is located in the 3rd floor lounge of University Square and in 318 Commons near the booth seating just outside of the faculty offices. Review the most **Just Ask Estate Services** Just ASK e-Newsletters. Just for the ASKing! Just ASKs Mentoring Memo. Access our e-newsletters by clicking on the icons above. Subscribe to our free monthly **e-Newsletters - Just ASK Publications** Just Ask: support and direction for University employees. Lots of things can make us feel stressed at work, whether it is financial problems, **ASK Philosophy University of Minnesota Rochester** Just Ask! Foundation an organization dedicated to spreading awareness about Neurofibromatosis through the people most affected by it. **ASK: Full-Service IT Products and IT Services in Michigan** Read Just Ask Yuli, List1 Now! Digital comics in LINE Webtoon, updated every Monday. Darius returns home one day and learns the greatest secret in the **Just ASK Resource Center - Just ASK Publications** Bord Bias Just Ask initiative was established in 2009 to recognise restaurants across the country that demonstrate best practice both in sourcing local produce, **Just for the ASKing! - Just ASK Publications** And, thus, that ours is a generation of Americans called to make great sacrifices in order to preserve our democratic way of lifesacrifices not just of our soldiers **ASK Capstone University of Minnesota Rochester** Just Ask MN encourages you to pursue your concerns about problem gambling and to use the resources available to make a difference. **Just Ask - - Newcastle University** Just Ask Us. Home About Us Alcohol Alcohol Alcohol and pregnancy Binge Need more information on alcohol, drugs or mental health? Just Ask Us **Ask Math University of Minnesota Rochester** Capstone Just ASK hours are intended primarily for students who have questions about their capstone planning. Students seeking additional support to locate **ASK Physics University of Minnesota Rochester** Subscribe Latest Issue Library Just for the ASKing! is a monthly e-newsletter that addresses the needs of all those who strive to be instructional lea. **Advice & support @ Bristol SU** Just ASK is located in the 3rd floor lounge of University Square and in 318 Commons near the booth seating just outside of the faculty offices. Review the most - **Just Ask!** The Just Ask! desk will be stationed in the Main Corridor of the Bishosptown Campus throughout the first week of Semester 2 to help you settle back in, answer **Just ASK University of Minnesota Rochester** Do you know what human trafficking is? Do you want to help yourself or someone you know? Learn the signs. Just Ask. Were JustAsk, a Q&A app. To find us in your app store, you can write it all together, JustAsk. Or you can also write it separately, Just Ask. No matter how you **Just Ask Foundation: Neurofibromatosis Non Profit** The latest Tweets on #justask. Read what people are saying and join the conversation. **Just ASK Publications** Just ASK uses a common language and concept system to provide a systemic approach to teaching, learning, and leading in the 21st century. Thous. **Just Asking - The Atlantic** **Just Ask! - University of Birmingham Intranet** Stream just ask by weird inside from desktop or your mobile device. **#justask - Twitter Search** Just ASK Resource Center. Use the icons below to access free resources that are yours to use with our compliments. When you find something useful, spread **Just Ask Prevention Project - End Human Trafficking** The Just ASK Mentoring Memo features mentoring calendars for the current months these monthly calendars, excerpted and updated from The 21Century **Images for Just ASK!** Latest news. May 2014 Just Ask Services Just Ask achieve Gold standard at their first assessment. Read more April 2014 Just Ask Services Just Ask **ASK Sociology University of Minnesota Rochester** Just Ask can support and stand up for you at university. We help with academic issues such as appeals, extenuating circumstances or changing course - and for **About Just Ask! - Bord Bia** Talk to a librarian online using the Just Ask! full screen chat facility.